AGUACEROWX USER GUIDE

Apps, APIs and teams

AguaceroWx runs in your browser and as a desktop app, in six languages. Developers can build on the same data with our APIs, and stations, companies and universities can license it for the whole team.

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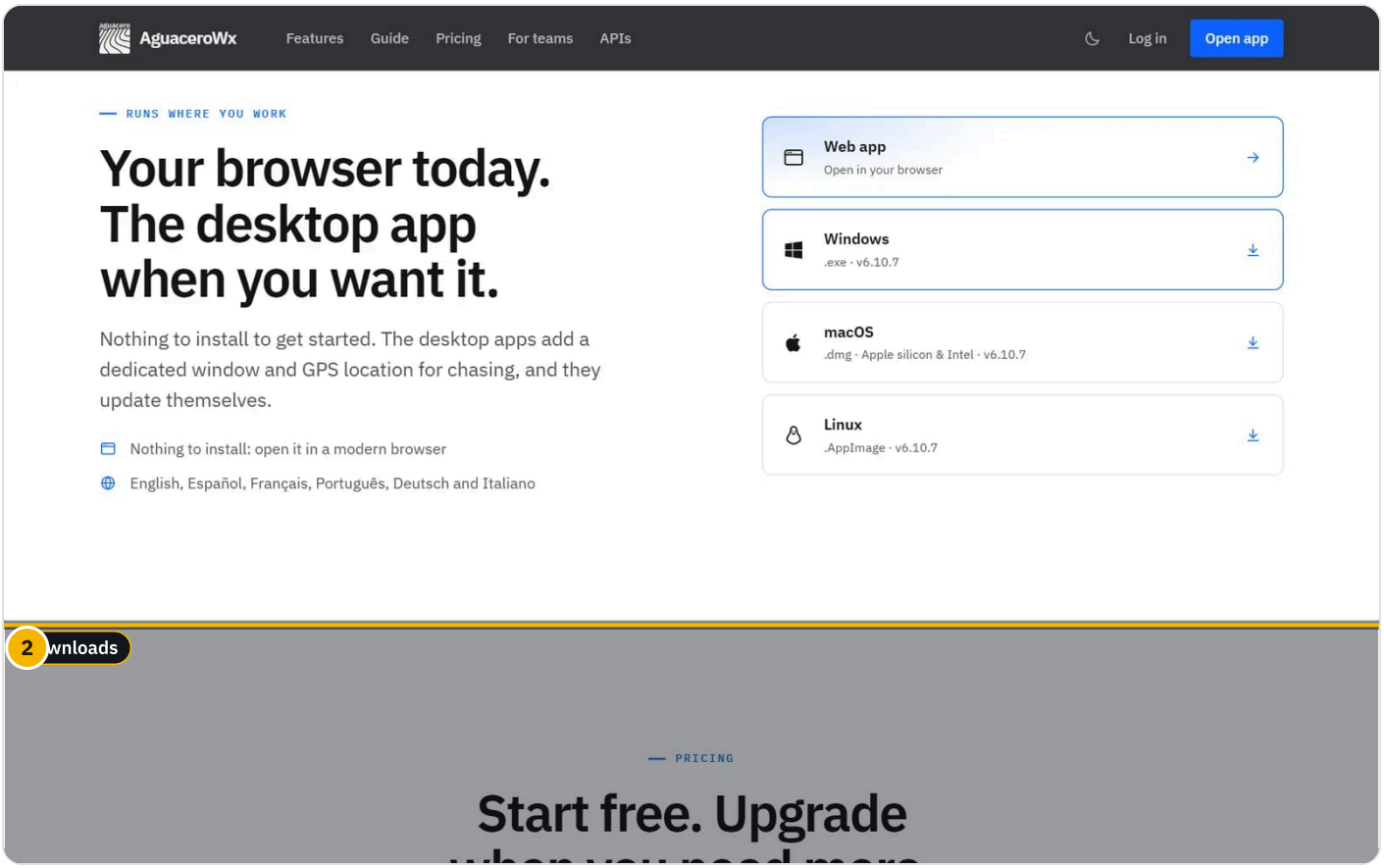
BEFORE YOU START

- The web app needs nothing installed: open aguacerowx.com/app in a modern browser.
- Desktop downloads are on the home page, the APIs are at /api, and team and university licenses are at /business.
- Individual plans can be signed in on two devices at a time. Tabs and windows on the same device share one.

01 Browser and desktop apps

Use AguaceroWx in any modern browser, or install the desktop app for Windows, macOS or Linux. The desktop apps update themselves, use native compute for radar, contours and 3D, and can read a GPS receiver.

1. Open the AguaceroWx home page.
2. Click the download button at the top of the page, which names your system (for example **Download for Windows**), or pick **Windows** (.exe), **macOS** (.dmg, Apple silicon and Intel) or **Linux** (.AppImage) in the downloads list further down.
3. Install the app and open it.
4. Sign in with the same account you use on the web.
5. When a new version is ready, click **Install and Relaunch**.



The web app and desktop downloads on the home page.

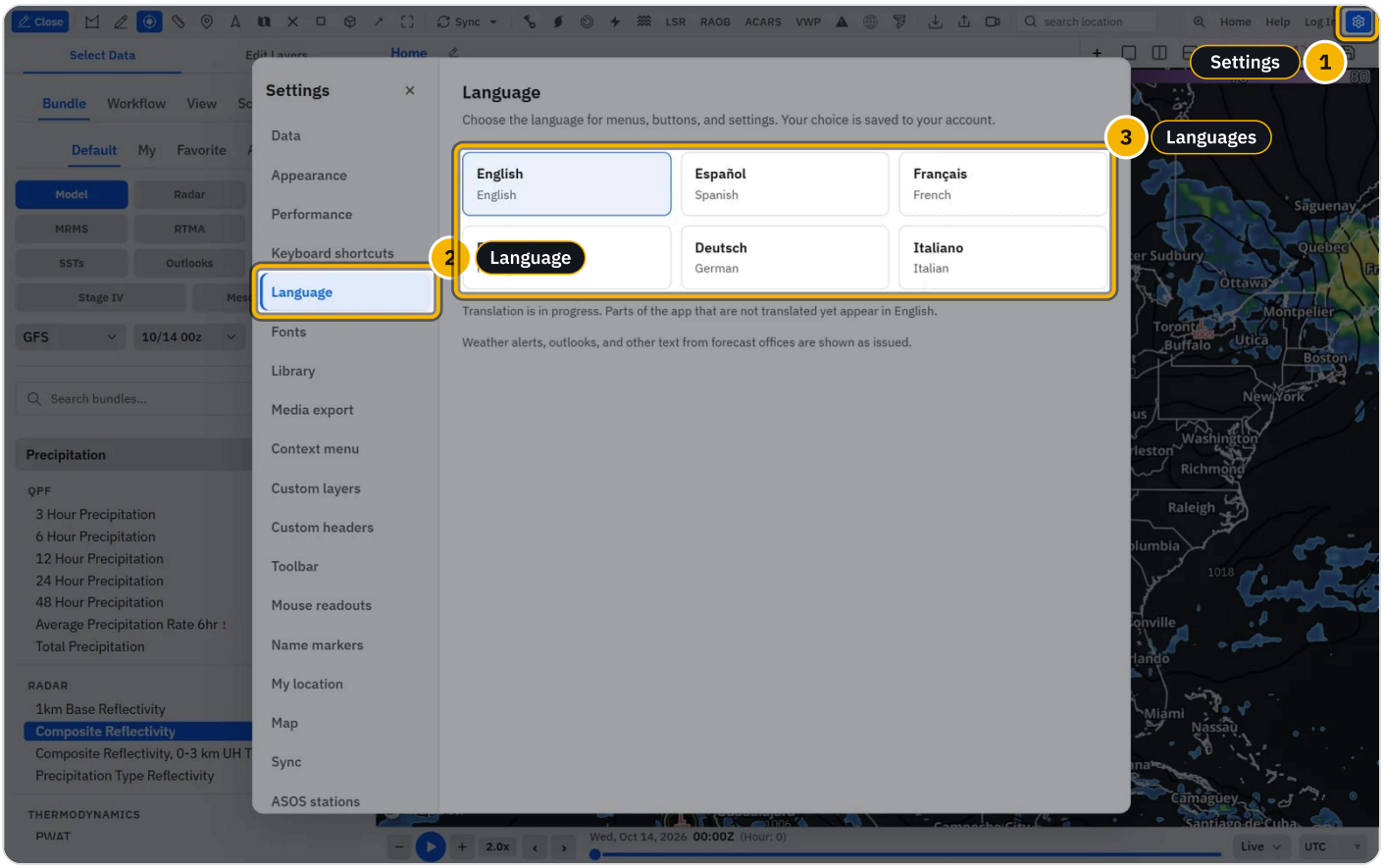
TIPS

- To check for a new version yourself, open **Help** on the toolbar and click **Check for Updates**. This item only appears in the desktop app.
- Shared links can open straight in the desktop app: choose **Open in desktop app** when the link asks.
- Signed in, your settings and saved library follow your account between the browser and the desktop app.

02 Six languages

Use the app in English, Español, Français, Português, Deutsch or Italiano.

1. Click **Settings** on the toolbar.
2. Click **Language** in the settings list.
3. Pick a language. Menus, buttons and settings change to it.



Settings → Language and the six language choices.

Translation is still in progress, so a few parts of the app stay in English. Alerts, outlooks and other text from forecast offices are shown as issued. When you are signed in, your choice is saved to your account.

03 Weather, Image and Visualization APIs

Build on the same data. The Weather API returns JSON, GeoJSON and NetCDF, the Image API renders saved bundles to images and video, and the Visualization API puts our layers in your own Mapbox, MapLibre or React Native map. Each has a free monthly tier.

1. Read the overview and pricing at aguacerowx.com/api.
2. Sign in, click **Profile** on the toolbar and open the **API Hub** tab.
3. Add a payment method and mint a key for the API you need.
4. Follow the docs for that API: /docs/weather-api, /docs/image-api, /docs/webgl or /docs/react-native.

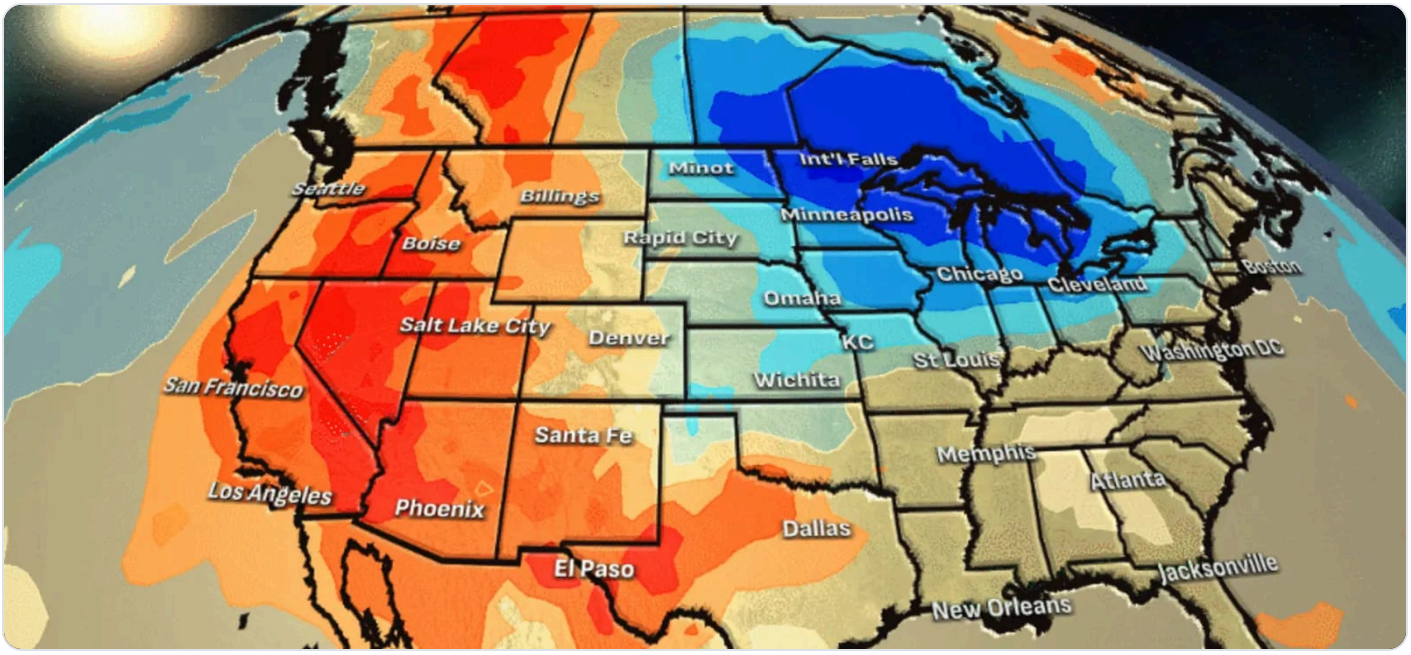
Staying inside an API’s free monthly allowance costs nothing. Model keys and variable ids for every API are listed at /docs/variable-catalog.

04 Broadcast API

KML and KMZ weather layers that television graphics systems can load, quoted per station.

1. Open aguacerowx.com/api and find **Broadcast API**.
2. Click **Request access** to email us about your station.
3. Read the docs at /docs/tv-api.

Quotes depend on station count, refresh cadence and the fields you need on air. GFS, ECMWF IFS and HRRR feeds are available today.



A temperature layer from the Broadcast API inside a television weather graphics system.

05 Team seats and a shared library COMMERCIAL

A Commercial license covers every device your team uses, gives each seat the full Professional and Creator toolkit, and shares one org library across the team.

1. Go to aguacerowx.com/business.
2. In the **Talk to us** form, fill in your name, organization, type of organization and team size.
3. Tick **Commercial license**, plus anything else you need.
4. Click **Write the email**. Your email app opens with the details filled in. Nothing is sent until you press send.

We scope seats, data integrations and any custom work with you, and can set up a pilot so your team can try it on live weather first. Custom headers, layers and your broadcast logo are shared across your team's accounts.

Commercial also removes the AguaceroWx watermark and can include API access in the same contract.

06 Your data on the map COMMERCIAL

Commercial customers can have their own locations and proprietary datasets plotted as private layers, with the same styling, loops and tools as our data.

1. Go to aguacerowx.com/business.
2. In the **Talk to us** form, tick **Our own data in AguaceroWx**.
3. Describe your data under **Anything else?** and click **Write the email**.

Each integration is scoped with you as part of the contract. Site warnings and fleet GPS tracking are examples already built for customers.

07 University site licenses

A discounted site license gives a meteorology department Professional and Creator features on every device, for classrooms, labs and student weathercasts.

1. Go to aguacerowx.com/business.
2. In the **Talk to us** form, choose **University or school** as the type of organization.
3. Tick **University license** and click **Write the email**.

University exports keep the AguaceroWx watermark.

08 Common questions

Answers to the questions we hear most about the apps, devices, billing and APIs.

Do I need a separate plan for the desktop app?

No. The desktop app is a free download for Windows, macOS and Linux. Sign in with the account you use on the web, and your plan, settings and saved library come with you.

How do I update the desktop app?

The app checks for a new version each time it starts. When one is ready, click **Install and Relaunch**, or **Later** to skip it for now. To check yourself, open **Help** on the toolbar and click **Check for Updates**. The version you have is shown at the top of the same menu. If an update fails, download the latest version from aguacerowx.com.

Why doesn’t my Mac app offer updates?

macOS won’t let an app update itself while it runs from your Downloads, Desktop or Documents folder, so the app asks you to move it. Quit AguaceroWx, drag it into your Applications folder and open it from there. Updates then work normally.

The web app says Update Available. What do I do?

We released a new version while your tab was open, and new map data can’t load until you reload. Click **Reload** to get the latest version.

How many devices can I use at once?

Individual plans, Free included, can be signed in on two devices at a time. Tabs and windows on the same device share one seat. Commercial and University licenses aren't limited to two devices.

Why does the app say another device is using my account?

Your account is already signed in on two other devices. Click **Use this device** to sign out the one used least recently and continue here. That device is signed out within about a minute. You can also click **Log Out**, or sign out on the other device yourself.

Can my team share one account?

Individual plans are limited to two devices at a time. For a team, a Commercial license covers every device your team uses, gives each seat the full toolkit and shares one org library. Ask for one with the **Talk to us** form at aguacerowx.com/business.

How does the free trial work?

New subscribers get 7 days free on any paid plan. A card is required, and if you cancel before the trial ends, you aren't charged. If you've used a trial before, the plan is billed from the day you subscribe.

How do I cancel my plan?

Click **Profile** on the toolbar, open the **Subscription** tab and click **Cancel plan**. Picking a reason is optional. Click **Cancel at period end**. You keep paid access until the end of the period you've paid for, and **Auto-Renew** changes to **Off**.

Can I undo a cancellation?

Yes, until the period ends. Open **Profile** → **Subscription**. While the plan is set to cancel, click **Keep with 30% off** to keep it, or pause it for 1 to 3 months instead.

Can I pause my plan instead of canceling?

Yes. In the **Cancel plan** dialog, pick a pause of 1, 2 or 3 months under **Pause instead**. You keep full access until the current period ends. Then the plan pauses with no charges and restarts on its own, and we email you a few days before billing restarts. While it's paused you don't have paid access. **Unpause and restart billing** charges your card and restarts the plan right away.

My payment failed. What happens now?

When you sign in, you'll see **Your payment failed**. Click **Update card** to pay with another card. The charge is retried automatically, and if you've paid before, your plan keeps working while it retries. If your first payment fails, paid features stay off until a payment goes through. To stop instead, click **Cancel plan** and then **Cancel now**. The plan ends right away and the unpaid invoice is voided, so you aren't charged again.

How do I change to a different plan?

On Free, click **Upgrade** under **Profile** → **Subscription** and choose a plan. On a paid plan, go to your account page at aguacerowx.com/profile: Enthusiast shows **Upgrade to Professional** and **Upgrade to Creator**, and Professional shows **Upgrade to Creator**. To move down from Professional or Creator, open **Cancel plan** and choose **Switch to Enthusiast**. The lower price starts at your next renewal.

Does my plan include API access?

No. The Weather, Image and Visualization APIs are billed separately from app plans, and each has its own free monthly allowance. Open **Profile** → **API Hub**, click **Mint/Manage keys**, then **Add payment method**, and mint a key. You aren't charged while you stay inside an API's free allowance, and **Monthly limits** lets you set an optional call or spending cap for each API. Commercial licenses can include API access in the same contract.

Why is the app in English when I picked another language?

The app starts in English until you pick a language, and it doesn't follow your browser's language. Signed in, your choice under **Settings** → **Language** is saved to your account. Signed out, it's saved only on that device, so sign in or pick it again on each device.